United Way: dial 211 to get connected with updated information

**MCOs:**

- **Aetna Better Health of Kentucky:** only has a link to the state of KY’s website regarding COVID-19
  - Link: [https://www.aetnabetterhealth.com/kentucky/](https://www.aetnabetterhealth.com/kentucky/)
- **Anthem Medicaid:** Link to plan specific COVID-19 information [https://mss.anthem.com/anthem/coronavirus.html](https://mss.anthem.com/anthem/coronavirus.html)
- **Humana:** To help you protect your health during the outbreak of coronavirus disease 2019 (COVID-19), we: Encourage you to call your primary care provider (PCP) or other healthcare provider if you think you’ve been exposed to COVID-19 or have symptoms (such as fever, cough, or shortness of breath). Will waive out-of-pocket costs associated with COVID-19 for testing, telemedicine (e.g., video chat) and telehealth (e.g., telephonic and email-based) services, and treatment, all of which you can contact your PCP to further discuss with you. Can connect you with a specialized group of customer care representatives trained to answer questions about COVID-19 – just call the toll-free number on the back of your Member ID card, which is 1-800-444-9137 (TTY: 711), Monday through Friday, 7 a.m. to 7 p.m., and ask to speak to someone about COVID-19. Will update Humana.com as information becomes available.
  - Link: [https://www.humana.com/medicaid/kentucky-medicaid](https://www.humana.com/medicaid/kentucky-medicaid)
- **Passport Health Plan:** As of March 9, 2020, Passport will not charge any copays for Coronavirus screening and testing. This includes: Any related hospital emergency visit, Urgent care visit, Provider office visit, Lab testing, Telehealth, Immunizations (shots), We also will not require any prior authorizations from your doctor.
- **WellCare of Kentucky:** will waive member costs, including copays, for Coronavirus (COVID-19) tests and treatment of related symptoms. Members will also be able to get early refills on some medications. Our top priority is the health and wellbeing of the people we serve. Questions?
  - Medicaid members call: 1-877-389-9457
  - 24 Hour Nurse Advice Line: Call 1-800-919-8807 (TTY 711) to speak with a live nurse, 24 hours a day, any day of the year.
**Northern Kentucky Response:**

- Brighton Center: [https://www.brightoncenter.com//covidresponse](https://www.brightoncenter.com//covidresponse) Food distribution every day from 9am to 4pm. For emergency assistance and service details call (859)-491-8303 ext. 2300 to speak with a service link representative.
  - Campbell County: 799 Ann Street, Newport, KY
  - Boone County: 11 Shelby Street, Florence, KY
- Northern Kentucky Community Action Commission: [https://www.nkcac.org/community-services-program-funding-notice/](https://www.nkcac.org/community-services-program-funding-notice/) Call Hotline to access support: (859)-292-5222
  - Carroll County location: 1302 Highland Ave, Carrollton, KY
  - Gallatin County location: 100 Davis Street, Warsaw, KY
  - Owen County location: 109 S Madison, Owenton, KY
  - ***Call the Hotline to schedule access to services.***
- Northern KY Area Development District (NKADD) serves Boone, Campbell, Carrol, Gallatin, Grant, Kenton, Owen, Pendleton counties. Information for meals for seniors living in the NKADD service area, call the NKY Office on Aging & Disability Resources for the most up to date info: 859-692-2480
- Grant County Food Pantry: Helping Hands, Address: 214 Barnes Road, Williamstown, KY, Phone: (859)-823-0286, up to date info can be found on their Facebook page
- Kenton County Food Pantry: Be Concerned, two locations. Addresses: 1100 Pike Street, Covington, KY, Phone: (859)-291-6780, call to register, and Erlanger United Ministries 525 Graves Ave, Erlanger, KY, Phone: (859)-727-0300
- Pendleton County Food Pantry: St. Vincent de Paul Food Bank, Address: 518 Barkley Street, Falmouth, KY, Phone: (859)-341-3219, Hours: Monday-Friday 9am-3pm drive through. Call for most up to date info.

**Lexington/Fayette Regional Area Response:**

- CivicLex Resource Guide: [https://www.covid19lexington.org/basic-needs](https://www.covid19lexington.org/basic-needs)
- Community Action Council: [https://www.commaction.org/](https://www.commaction.org/)
- Bluegrass Area Development District (BADD) serves Anderson, Bourbon, Boyle, Clark, Estill, Fayette, Franklin, Garrard, Harrison, Jessamine, Lincoln, Madison, Mercer, Nicholas, Powell, Scott, and Woodford counties.
  Seniors that were receiving meals prior to the pandemic should still be able to via delivery or pick up at their local senior center. For additional information and resources you can contact the ADRC line at 1-(866)-665-7921 toll free or (859)-266-1116.
- God’s Pantry Food Bank: Fayette County pantries are doing curbside pick-up from 3pm to 6pm Monday through Friday. Call the intake line prior to going at (859)-259-2308 to be scheduled at the pantry closest to you. For those living in other Central and Eastern Kentucky counties served by God’s pantry you can find a by county pantry listing with contact information on godspantry.org/help/.
- Anderson County: Open Hands Food Pantry, Website: [https://www.openhandspantry.com/services.html](https://www.openhandspantry.com/services.html), Address: 1111 Industrial Park Road, Lawrenceburg, KY, phone: (502)-839-0094
• Bourbon County Food Pantry: Paris Church of Christ, Address: 1923 S Main Street, Paris, KY Phone: (859)-987-5623, Thursdays from 1:00pm-3:00pm. Doors open at 12:30pm and distribution is on a first come first served basis. You can attend once per month on the Thursday of your choosing. Proof of Bourbon County residence is required.

• Boyle County Food Pantry: New Hope Food Pantry of Danville is located at 410 Fryes Lane, Danville, KY. Phone: (859)-319-0263 Hours: Monday, Tuesday, and Thursday from 10:00am to 1:00pm and Fridays from 4:00pm to 6:00pm. Currently doing curbside pickup due to Covid-19 precautions.

• Franklin County Food Pantry: Emergency Community Food Pantry of Franklin County, access information: http://www.frankfortfoodpantry.org/WhoWeHelp.aspx

• Harrison County Food Pantry: Hope’s Helping Hands Food Bank in Cynthiana, Jackie Collins with Living Hope Assembly of God is the director and can be reached at (859)-235-4673, Hours are Tuesdays and Thursdays from 12:00pm until 4:00pm.

• Jessamine County Food Pantry: 104 S 2nd Street, Nicholasville, KY; Phone: (859)-312-4003; Hours: Tuesdays 12:00pm to 4:00pm, Thursday 3:00pm to 7:00pm, Friday 10:00am to 12:00pm.

• Mercer County: Christian Life Center, Address: 108 S Main Street, Harrodsburg, KY, Phone: (859)-734-5001, Assistance Requests can be made Monday through Friday from 9am-11am and 1pm to 3:30pm.

• Nicholas County food for students: Nicholas County Schools Meal Pickup is at the Nicholas County Elementary School Bus Loop. Days and times can be found on their FB page or by calling (859)-473-0804. If you sign up once you are signed up for the duration of the meal pickup.

• Scott County Food Pantry: Amen House Inc. Address is 319 E Main Street, Georgetown, KY; Phone: (502)-863-5305; Hours: Weekdays 9am-12:00pm except for Tuesday which is 9am-3:00pm. Then the 3rd Saturday of each month from 9am-12:00pm. A photo ID of the head of household is needed, as well as an ID for each household member, proof of Scott County residency, and household income.

• Woodford County Food Pantry: Food Pantry for Woodford County Inc, Address: 20 Field of Dreams Road, Versailles, KY, Phone: (859)-421-1217, Hours: Mondays from 5pm-7pm and Thursdays from 1pm to 4pm, Food will be delivered car side to trunks.

**Buffalo Trace Area Response:**

• Buffalo Trace Area Development District (BTADD) serves Bracken, Fleming, Mason, Lewis, and Robertson counties. Those enrolled in the congregate meal program should be able to pick up meals at their local senior center. Home delivered meals should operate as usual. Residents age 60 and older in need of meals and/or other services can contact the ADRC line at 606-564-7084 or 1(877)-564-7084 toll free for information and assistance.

• Community Care of Mason County operates the Mason County Food Bank which has moved to a “park and wait” process. They are open on Tuesdays, Wednesdays, and Thursdays from 2:00pm to 4:00pm. They require an ID for each household member and a recent piece of mail as address confirmation. A volunteer or staff member will come to your car and check your address/identification and then bring the food to you. If you are dropped off or arrive via public transportation you can wait at the front of the building but be sure to stand six feet apart from others.
• Licking Valley CAP coordinators by county:
  o Rachel Robinson, Fleming County Coordinator, 606-845-0081
  o Judy Craycraft, Lewis County Coordinator, 606-796-3893
  o Chassity Groves, Mason County Coordinator 606-564-8389
  o Sheila Collins, Bracken County Coordinator, 606-735-2948
  o Linda Edwards, Robertson County Coordinator, 606-724-5513
  o The CAP can help in matters of food insecurity and emergency assistance among other needs.

• Vanceburg First Baptist Church in Lewis County has a food pantry. They are scheduling food pickup by appointment due to Covid-19. Appointment times will be on Mondays and Tuesdays between 11:00am and 4:00pm. Address: 127 Market Street, Vanceburg, KY. Phone: (606)-796-0749

• Brooksville Baptist Church has a food pantry but details have not been updated online. You can contact Tim Boyd, Food Pantry Director for details. Church Address: 136 E Miami St, Brooksville, KY; Phone: (606)-735-2455; Tim Boyd’s email is: timboyd@brooksvilledaptistchurch.org

• Fleming County, Greater Rain Community Church has a drive through food pantry on Tuesdays from 5:30pm to 7:30pm. Address: 715 Elizaville Avenue, Flemingsburg, KY.

FIVCO Area Response:

• FIVCO Area Development District serves Boyd, Carter, Elliot, Greenup, and Lawrence counties. Meals for those already participating in the congregate meal program should be available at Senior Centers for pick up. Home delivered meals should operate as usual. Residents age 60 and older in need of meals and/or other services can contact the ADRC line at 606-929-1366 or 1(800)-499-5191 toll free.

• CAReS (Community Assistance and Referral Service): Identifies, coordinates, and mobilizes resources for individuals and families in emergency crisis situations. They can be contacted via phone at (606)-324-2949, email at contact@boydcountycares.org. Address: 2516 Carter Ave, Ashland, KY.

• Boyd and Greenup Counties: HOPE Food Pantry through Life Song Church: Food Pantry is open the 2nd and 4th Tuesday of each month from 4:00pm-6:00pm and the 3rd Saturday of every month from 1:00pm-3:00pm. Two locations: 438 Boyd Street, Russell, KY and 15605 KY-180 Catlettsburg, KY. Due to Covid-19, patrons are asked to remain in their car as volunteers come out to take down their name and bring out their food. Bethany House, Address: 539 Hitchens Ave, Olive Hill, KY; Phone: (606)-286-5045; Open Mondays, Wednesdays, and Fridays

• Elliot County Food Pantry through Watson Family Church Food Pantry. Located at KY Hwy 1208, Sandy Hook, KY. Phone: (606)-495-2108, Check their Facebook page for distribution dates, times, and locations.
  o Facebook Page: https://www.facebook.com/watsonfamilywatson1208/

Gateway Area Response:

• Gateway Area Development District (GADD) serves Bath, Menifee, Montgomery, Morgan, and Rowan counties. GADD operated Senior Centers are offering drive thru meal distribution for registered seniors at 11:30am on Mondays, Tuesdays, Thursdays, and Fridays. The home delivered meal program will operate as usual. Residents age 60 and older in need of meals and/or other services can contact the ADRC line at 1(855)-882-5307.
• Gateway Community Action Agency has a Commodity Supplemental Food Program (CSFP) which provides a monthly box of commodities to residents of Bath, Menifee, and Montgomery Counties that are 60 or older and are below 130% of the poverty level. The program has a designated number of permanent slots for each county as well as a waiting list. Additional information on this program can be found by calling the local Gateway Community Action office in your county.
• God’s Pantry Food Bank is based in Lexington, Ky. and serves 50 counties of Central and Eastern Kentucky. God’s Pantry Food Bank covers the entire Gateway region and has an agency locator to identify local partner agencies near you. The agency locator can be accessed at godspantry.org/help/.
• Bath County Food Pantry: Abundance of Rain Ministries, Address: 6367 E Hwy 60, Salt Lick, KY Hours: Fridays from 10am-2pm, Website: http://aorm.org/, Email Address: contact@aorm.org
• Menifee County Food Pantry: Dayspring Food Pantry, Address: 1517 Main Street, Frenchburg, KY; Contact: Arlene Daniels at (606)-768-2048, email: artladyarlene@mrtc.com
• Montgomery County Food Pantry: Sterling Community Food Coalition, Address: 515 Maysville Road, Mt. Sterling, KY, Hours: Mondays from 6pm to 7pm and Thursdays from 4:30pm to 5:30pm. Phone: (888)-765-7232, Email: info@sterlingcommunityfoodcoalition.org. Check the Facebook page for the most up to date information.
• Morgan County Food Pantry: Christ’s Pantry of Morgan County, Address: 310 Ruth Avenue, West Liberty, KY, Phone: (606)-743-4356, Hours: Drive through pick up on Mondays from 4pm to 6pm.
• Rowan County Food Pantry: Gateway Helping Hands, Address: 204 Morehead Plz, Morehead, KY, Director: Wanda Fultz, Phone: (606)-780-9704, Open Tuesdays only by appointment.